Top 11 Tips for Incorporating Quality Improvement in Healthcare

- ☐ **Focus on improving the system, not on individual mistakes.**

- ☐ **Focus on outcomes, not just processes.**

- ☐ **Still pay attention to underlying systems.**

- ☐ **Listen to patients.**

- ☐ **Clearly define your goals and aims early — and stick to them.**

- ☐ **Collect good baseline data.**

- ☐ **Don't jump to a supposed solution before you've fully implemented the quality improvement process.**

- ☐ **Get buy-in from your organization's CEO and top leaders.**

- ☐ **Make sure clinical leaders and everyday clinical staff are integrally involved.**

- ☐ **Have someone responsible for moving projects forward.**

- ☐ **Track performance over time through data, and commit to ongoing evaluation and tracking.**